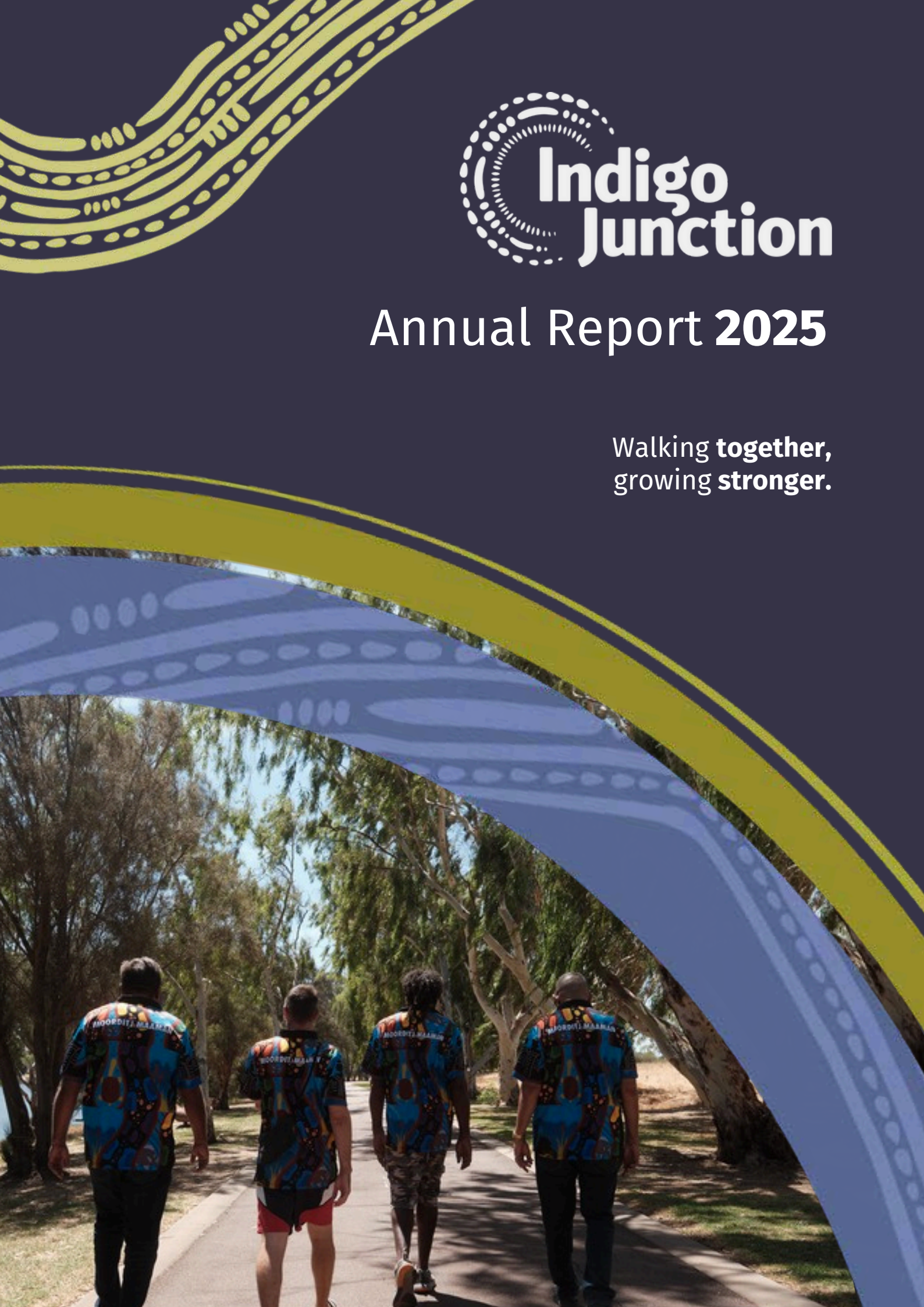




# Annual Report 2025

Walking together,  
growing stronger.





## Acknowledgement of Country

Indigo Junction acknowledges the Whadjuk people of the Noongar nation, the traditional custodians of the land on which we work.

We are committed to honouring their unique cultural and spiritual relationships to the land, waters and seas and their rich contribution to society.

We pay our respects to Elders past and present.

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**WARNING:** Aboriginal and Torres Strait Islander readers are warned that this document may contain images of deceased persons.

Indigo Junction Incorporated

ABN 32 879 844 973

**Privacy statement:** Indigo Junction Inc. follows the Australian privacy principles and respects the privacy of the people it assists, its members, volunteers, employees, donors and supporters.

As a result, the names and images used within this report may have been changed.

## Contents

Message from the Chair.....	4
Our Board.....	6
Message from the CEO.....	7
About Indigo Junction.....	8
Welcoming CLAN.....	9
Our Impact Areas.....	10
Key Stats Overview.....	11
Project Highlights - Refurbishment and Capital Projects.....	12
Our Organisational Enablers.....	16
Partnership Highlight.....	18
Service Spotlight.....	19
Our Programs and Services.....	20
Sustainability Goals.....	26
Events/Highlights and Awards/Recognition.....	27
Photo Gallery.....	29
Thank You to Our Supporters.....	30
Financial Summary.....	31



# Message from the Chair

This past year has been one of both achievement and sobering challenge for Indigo Junction. Our mission remains firmly grounded in creating safe, inclusive pathways for vulnerable individuals and families to thrive and in 2024–25, our work was shaped by two defining realities: the remarkable progress of our new youth crisis accommodation centre and other capital works programs, and the deeply troubling shortage of social housing across our community, which is reflected in the challenges faced by staff in delivering programs and services.

## A Milestone for Young People: The Youth Crisis Accommodation Centre

It has been deeply rewarding to witness our long-held vision for a purpose-built youth centre take tangible shape. Construction is progressing well and is scheduled for completion by June 2026. This facility will be far more than a building — it will be an opportunity, a safe haven, and a place of belonging for young people.

## A renewal project in supported accommodation

Alongside management of the \$15 million youth centre project, Indigo Junction successfully completed a \$6 million refurbishment of the Koolkuna Women's Refuge and eleven homes. Within days of the refuge renovations being completed it was full! At the opening, the relief and joy of staff was palpable as they explained that they could now support families in premises which were welcoming, safe, were fit for purpose but which more than anything, offered a dignified place for families to recuperate and stabilise.

## The Social Housing Crisis: A Distressing Gap

While we celebrate this progress, we cannot ignore the stark reality: the lack of social housing is now a crisis of dignity, equity, and human rights. Demand has reached unprecedented levels, and in the Perth Northeast Metropolitan area, the wait times for public housing continue to be at unacceptable record highs — 12 years for a one-bedroom home, 7.5 years for a two-bedroom, and 6.8 years for a three-bedroom.

For those we work with — especially young people transitioning out of crisis situations, single parents, and those experiencing family violence — the absence of stable housing undermines every other step toward stability. We see first-hand how this shortage compounds disadvantage and entrenches hardship.



State and Federal Governments and the Community Housing Sector, where our CEO and executive play an important advocacy role, are working constructively to meet the shortfalls in not only housing stock, but in funding for the delivery of services. It is in these areas that the impact on clients and therefore on our staff, is most felt.

## Deep Roots in Community

A defining strength of Indigo Junction is the enduring and authentic connection with the community that staff have — a connection built over more than 40 years of service in the Midland area. The work of our staff is grounded in local trust, long-term relationships, and a deep understanding of the complex challenges faced by individuals and families in our region.

We are especially proud of the respectful and collaborative relationships we have fostered with Aboriginal and Torres Strait Islander communities. These relationships are not transactional or fleeting; they are built on decades of shared commitment, cultural respect, and walking alongside community members to find solutions that honour both need and culture. This approach shapes every program we deliver, including the design of the youth centre and its accompanying artwork and is central to our success in creating genuine, lasting change.

Staff and Board partnerships with Elders, community leaders, Karlup Aboriginal Corporation and other Aboriginal-controlled organisations continue to guide our work, ensuring it is inclusive, responsive, and culturally safe. This unique way of working is at the heart of Indigo Junction.

## Looking Forward

In the year ahead, the Board is committed to making sure staff have the resources to ensure our programs remain responsive, innovative, and firmly rooted in community need. The youth centre will be completed by June 2026 and our staff teams will fill it with the energy and promise of young people, safe in their accommodation and ready to create their own futures.

At the time of writing, we are working with Housing Australia on an application for funding for ten two- and three-bedroom units for women and families escaping family and domestic violence. We are very hopeful of success in this application, which would see construction commence in June 2026. This project would provide safe, stable homes for those in urgent need, breaking cycles of vulnerability and giving families a foundation for a new beginning.

Success in meeting the challenges of this volume of work can only come through the dedication and professionalism of staff and Board. We can confidently say that we will continue to seek solutions that match the scale of the challenge that is before us, knowing that it is the dedicated Indigo Junction staff team and Board, our partners, and the communities we work with, which makes this work possible.

**Ron Mell**  
**Chair of the Board**  
**Indigo Junction Inc.**



*CLAN Welcome Event*



*Launch of Karlung Aboriginal Corporation*



Reopening of Koolkuna refuge with Board Director Linda Malicdem, City of Swan Councillor Jagdip Singh, Sharon Gough and Carmel McKie

## Our Board



**Ron Mell**  
Board Chair



**Dane Etheridge**  
Board Director  
(Vice Chair,  
Treasurer)



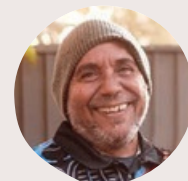
**Carol Mirco**  
Board Director  
(Vice Chair)



**Marie Brice**  
Board Director  
(Company  
Secretary)



**Karen  
Roberts**  
Board Director



**John  
Mogridge**  
Board Director



**Louise  
Giolitto**  
Board Director  
(Retired 7 May 2025)



**Linda  
Malicdem**  
Board Director



**Bridget  
Harvey**  
Board Director  
(Retired 1 September  
2024)



**Jamie-Lee  
Read**  
Board Director



**Bill Thorne**  
Board Director



**James Hunter**  
Board Director

# Message from the CEO

As CEO of Indigo Junction, I am proud to present this year's annual report, which reflects both the resilience and dedication of our team and the continued challenges faced by our community—particularly in the context of homelessness, rough sleeping and housing insecurity in Midland and surrounding areas in the Northeast region of Perth.

Over the past year, we have seen homelessness remain a pressing and complex issue in our community, exacerbated by the ongoing housing crisis and cost-of-living pressures. In Midland, these challenges are felt acutely. Our community continues to experience a shortage of affordable housing, with growing numbers of individuals and families at risk of, or currently experiencing, homelessness. The demand for culturally appropriate and trauma-informed support has never been higher.

In response, Indigo Junction has deepened its strategic commitment to delivering place-based, person-centred services that not only meet immediate needs but also foster long-term stability and empowerment. Our programs continue to support young people, families, and individuals through integrated services that are underpinned by authentic Housing First, trauma informed, low barrier and respectful responses.

This year also saw us actively engaging with local stakeholders, government agencies, and service partners to advocate for systemic change. The Midland Alliance to End Homelessness grows from strength to strength. We contributed to strategic planning frameworks and policy discussions aimed at addressing homelessness, ensuring the voices of those with lived experience are central to the solutions being developed.

This year, we adapted our strategic priorities to respond more effectively to increasing demand and changing needs. This included deepening our place-based support models in Midland, enhancing cultural responsiveness across our programs, and focusing on trauma-informed, empowerment-driven service delivery. Our Family Violence Services, Family Centre, Youth Service, and Engagement Hub have each played a pivotal role in addressing housing instability, promoting independence, and supporting community resilience.

Despite the challenges, we have achieved significant outcomes thanks to the tireless efforts of our staff. I extend my deepest thanks and appreciation to every staff member, volunteer, and supporter at Indigo Junction. Your tireless efforts, empathy, and commitment to social justice form the heart of our organisation. It is your commitment that allows Indigo Junction to remain a trusted and vital service provider within our Midland community.

To our Board of Directors, thank you for your governance and strategic oversight. To our partners and funders, your support enables us to innovate and adapt in a constantly evolving service environment.

Together, we remain focused on creating pathways out of homelessness—working not just for immediate relief, but for long-term, generational change. As we look ahead, we remain committed to advocacy, innovation, and collaboration—ensuring Indigo Junction continues to lead in providing sustainable, dignified solutions to homelessness in Midland and beyond.

**Sharon Gough**  
CEO Indigo Junction Inc.



# About Indigo Junction

Indigo Junction has designed and delivered services with the Midland community for 46 years. Over this time, in response to changing community needs, Indigo Junction has expanded its service offerings, providing accommodation and crisis support for people who are homeless or at risk of homelessness, children and family services, family and domestic violence support and youth and community programs.

*Everyone has the right to a safe place to live and grow.*

Today, right here in Western Australia, there are people who do not have access to safe, secure and affordable housing. These people can be visible, sleeping rough in your community. However, thousands are invisible. They are living under serious financial stress, experiencing violence, including family and domestic violence (FDV), or enduring overcrowded, substandard or temporary housing. With housing affordability and availability at an all-time low, the number of West Australians that need support to attain and retain housing is increasing.

For families, women, and young people in housing crisis, including those fleeing FDV, Indigo Junction provides safe and secure housing as well as care for people sleeping rough. Through tailored education and individual support, we provide opportunities for people to develop practical skills and build the resources needed to find, and keep, safe and secure housing.





*A warm welcome: Indigo Junction hosted the CLAN team for morning tea and a service tour*

## Welcoming CLAN

In March 2025, Indigo Junction proudly welcomed CLAN Midland Inc. into our organisation, bringing with them more than three decades of grassroots experience supporting families across the City of Swan and beyond. Established in 1993, CLAN Midland has long been a trusted presence in the community, offering programs that build resilience, strengthen families, and promote safe and nurturing environments for children to thrive.

This exciting integration represents a shared vision—to support families and individuals before crisis occurs, creating long-term pathways out of disadvantage and homelessness. As one team, we continue to deliver early intervention, family support, and community development services that align with Indigo Junction’s mission to break cycles of poverty and homelessness.

*“To prevent homelessness, you have to do more than simply provide a house. Building strong families and strong communities is the absolute essence of that – and CLAN does that. It’s a fantastic adjunct to the services Indigo Junction has.” – Ron Mell, Board Chair*



*Sharon Gough, CEO of Indigo Junction and Fiona Lee, former Executive Manager of CLAN*

## Our Vision and Values

**Indigo Junction shines a spotlight on our belief, vision and purpose.**

**Our Belief** – Everyone has the right to a safe place to live and grow.

**Our Vision** – Our community is connected and thriving.

**Our Purpose** – Guided by our community, we connect people to safe housing and opportunities.

*Walking together, growing stronger*



# Our Impact Areas

## **Safe and supportive housing for individuals, young people and families.**

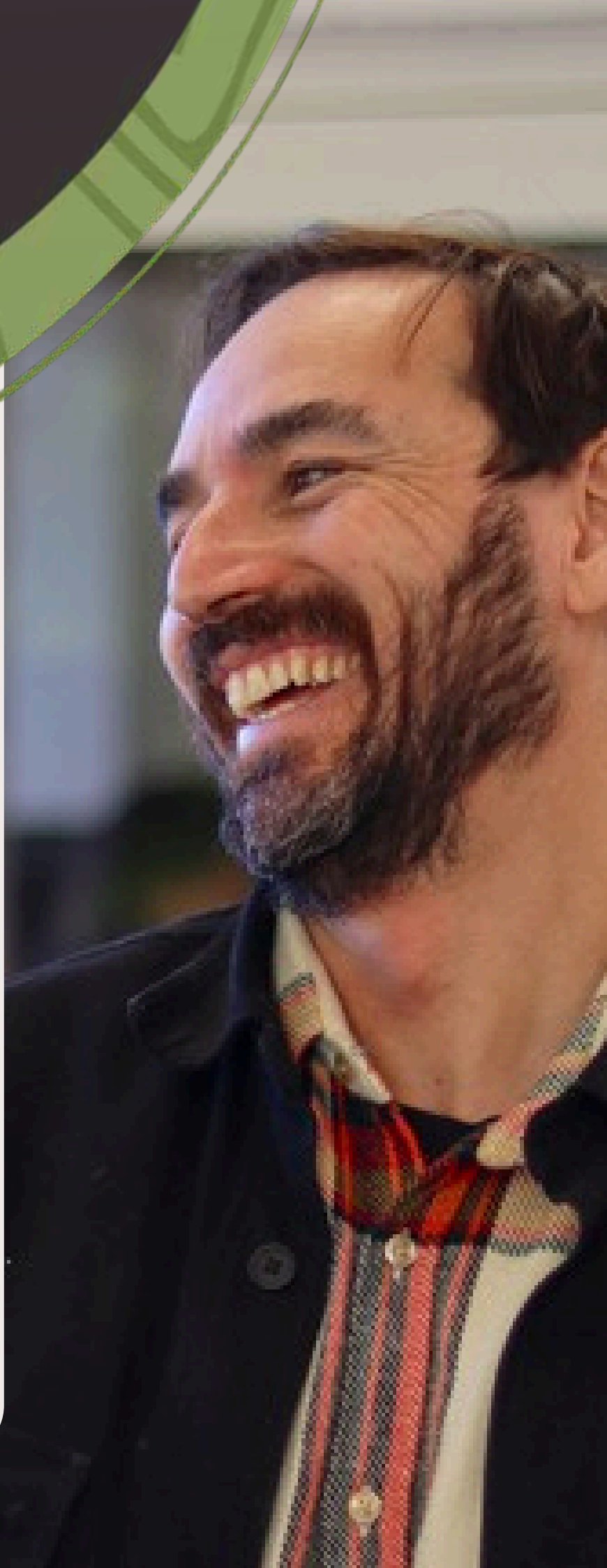
Indigo Junction creates meaningful impact across multiple areas, including **homelessness prevention and housing support**. We support people to secure and maintain safe, stable homes.

We provide **youth and family services** that foster education, life skills, and strengthened relationships. Our financial empowerment programs build capability, address financial abuse, and promote long-term stability.

Our work prioritises **community engagement and cultural inclusion**, partnering with Aboriginal community members to co-design services that are culturally safe and promote self-determination.

We support **health, wellbeing, and trauma recovery** through programs addressing mental health, social connection, and intergenerational trauma.

**Capacity building and workforce development** strengthen our staff and organisational resilience to meet evolving community needs.



# Key stats – Overview



Indigo Junction provided support to **7215** people in 2024-25



## Housing and Support

Safe, affordable housing and support was provided to:

- **23** families, including **65** children and young people
- **29** vulnerable young people
- **13** women and **19** children escaping family and domestic violence.



## Emergency Relief

**2200**

food vouchers, meals and other essentials were distributed to people in crisis. We received **9030** requests for ER/support via the Karnany Engagement Hub.



## Youth Services

Around **269** young people linked into intensive support through the Keny Moort, Youth FDV counselling and LIFT programs.

## Family and Domestic Violence Support

**3235**

people received counselling and advocacy support through Koolkuna's Coordinated Response and Advocacy Service.



## Unassisted Callers

Indigo Junction received **11000** calls for assistance (mainly accommodation requests) during 2024-25. These callers could NOT be assisted due to a lack of available suitable housing and/or resources.



## Culturally Secure Practice

Half of the people we support are from an Aboriginal background, with some programs engaging **90 -100% Aboriginal people.**



## Homelessness

**1202** instances of support were delivered to people sleeping rough, homeless or at risk of homelessness through our various outreach and intensive case management support programs.



## Project Highlight

# Social Housing Refurbishment Projects



*Newly refurbished kitchen - Sylvia Way, Eden Hill*

## Community Based Properties

In 2021, Indigo Junction secured \$5.5 million in funding through the Department of Communities' Social Housing Economic Recovery Package (SHERP), now known as the Social Housing Grants Program. This funding supported the refurbishment of eight freestanding homes, three units, and the Koolkuna Women's FDV Refuge.

To deliver the refurbishment project efficiently and with minimal disruption, Indigo Junction structured the works into four phases. This phased approach allowed us to:

- Limit tenant disruption by only taking four properties offline at a time.
- Test and refine design elements, documentation, and processes early on.
- Assess builder performance before committing to future phases and mitigate risk.
- Identify and apply construction efficiencies across subsequent phases.
- Safeguard departmental funding by engaging contractors incrementally.

This staged delivery ensured quality outcomes, reduced risk, and maximised value for investment.

This refurbishment initiative was informed by close client consultation, with a strong focus on improving liveability and cultural responsiveness. Property upgrades were guided by tenant feedback, assessments of age-related wear and tear, and consideration of high-use areas.

Key goals included enhancing environmental sustainability through durable materials and energy-efficient systems, reducing long-term maintenance costs, and improving accessibility—particularly through DDA-compliant extensions. The works undertaken are expected to extend the life span of the property by more than 30 years.

### Key outcomes of the refurbishment project include:

- **8 additional bedrooms,**
- **4 additional bathrooms,**
- **4 extended living areas.**

All 12 properties have been completed and re-tenanted, significantly enhancing the quality and availability of safe, dignified, and accessible housing in our region. These improvements represent more than bricks and mortar—they offer long-term security, comfort, and a renewed sense of hope for families in need.

## Project Highlight

# Social Housing Refurbishment Projects



## Koolkuna Women's Refuge

The Koolkuna Women's Refuge has been fully refurbished throughout and now provides a safe and supportive haven for up to four families at a time. Every aspect of the home has been designed to promote recovery and stability, offering a calm, private environment that prioritises dignity and safety.

We are especially grateful to Lotterywest for their generous support in furnishing the home with high-quality, thoughtful items that enhance comfort and daily living.

The reopening of Koolkuna Women's Refuge was a milestone event attended by the Mayor of Midland, the Minister for Prevention of Family and Domestic Violence Hon Jessica Stojkovski MLA, the President of Mundaring and representatives from Lotterywest. We celebrated the transformation of the property into a safe and welcoming space for women and children in crisis.



*Images of some of the newly refurbished areas*

## Project Highlight

# Social Housing Capital Projects



*Artist impression of design*

## Koolkuna Healing Hub New FDV “Core and Cluster” Build Project

Indigo Junction has purchased land and completed a design concept for the development of 10 transitional units for women and children escaping family and domestic violence. Using a “Core and Cluster model” of crisis accommodation, this design moves away from a traditional shared house environment to fully independent living quarters with private bathroom and kitchen facilities, co-located with staff and support services.

The proposed model combines the intensive support of a traditional refuge with the independent living facilities of transitional accommodation.

Design principles focus strongly on safety and privacy with priority given to the creation of healing and therapeutic spaces that are child focused and create a sense of home.



*Artist impression of design*

***Indigo Junction has received Development Approval and has developed funding applications. We are aiming to commence this project in mid 2026.***

## Project Highlight



*Concept design*

### New Build Youth Crisis and Transitional Accommodation

#### YAAKINY - Standing Tall

##### *A name chosen by our community*

Indigo Junction secured \$5.67 million through the Western Australian Government's Social Housing Economic Recovery Package (SHERP) to construct a new Youth Crisis and Transitional Accommodation Service. We were also delighted to receive an additional \$5 million from Lotterywest, enabling the full refurbishment of our existing youth house, landscaping of the site, and the purchase of furniture, fittings, and equipment for the completed facility.

This landmark project will create 36 safe and supported units for young people experiencing crisis. After a period of careful planning, community consultation, and co-design, the project has now moved from concept to construction.

We were proud to break ground in early 2025, with construction progressing steadily and work on the first floor scheduled to begin in July 2025. The project is on track for completion in mid 2026, with the builders working to schedule and delivering high-quality results.

This development has truly become a community-driven effort. Local businesses and supporters have donated paint, carpets, linen, and other materials—helping to bring the vision to life with generosity and heart. We are also working closely with local artists and the City of Swan to bring cultural representation, colour, and creativity to the building and its surrounds, ensuring that the site reflects the diverse community it serves and instils pride and belonging in the young people who will live there. This project is the realisation of a shared vision to provide safe, empowering, and culturally inclusive spaces where young people can heal and grow.

*Indigo Junction Project Team with Bateup Consulting and McCorkell Builders*





## Our Organisational Enablers

These enablers outline the work we need to focus on to build the foundations internally, and to deliver on our vision, purpose and impact areas.



### A. A sustainable model of operations that empowers our people and delivers for our community

Diversified funding sources, partnerships and collaboration, capacity building, workforce development, and long-term strategic planning are key focus areas of the updated Indigo Junction Strategic Plan 2026-2028. This plan is designed to strengthen sustainability and resilience, ensuring Indigo Junction can continue to deliver high-quality services to the community.

By fostering innovative partnerships, investing in staff development, and strategically planning for the future, Indigo Junction aims to enhance its impact, respond effectively to emerging community needs, and build a strong foundation for long-term growth and stability.

This year, as part of our ongoing commitment to sustainable operations and environmental stewardship, Indigo Junction undertook a comprehensive carbon footprint audit to better understand our environmental impact and identify opportunities to reduce it.

We recognise that a strong focus on sustainability can create both direct and indirect benefits for people experiencing homelessness and poverty. By improving energy efficiency and reducing operational costs—for example through lower utility expenses in housing—we can enhance service environments, strengthen long-term resilience, and advance both social and environmental justice.





## B. Governance that embeds community determination in our decisions and advances reconciliation

Through effective and progressive governance, Indigo Junction continues to explore ways to advance reconciliation. A highlight of this work has been our collaboration with Karlup Aboriginal Corporation, where both organisations have developed a practical and transferrable model of First Nations-led community determination.

Our aim is to create platforms that empower First Nations people to become decision-makers—guiding and shaping the future of our community while developing resources to address intergenerational trauma and build resilient, thriving communities.

The Indigo Junction Cultural Committee provides expert advice and direction on service design and delivery to ensure programs are culturally safe, respectful, and responsive. Comprised of community Elders, staff and service users, the Committee guides program development, policies, and practices, helping Indigo Junction services align with cultural values and community priorities. It also advises on the naming of projects and programs to reflect the local Noongar culture through language. For example, the committee came up with the name for the new Youth Service (under construction). It has been named Yaakiny, which aptly means “standing tall”.



## C. Influence that is built on partnership, shifts thinking and leads to evidence informed action

Services are developed through genuine co-design — engaging people with lived experience, local Elders, and community partners to ensure programs respond to real needs and local priorities. Co-designing projects and gathering feedback means working alongside community members to shape services that genuinely meet local needs.

We engage early with community members, partners, and people with lived experience through the cultural committee, yarning circles, workshops, and consultation sessions to listen and learn from their insights. Together, we design programs that reflect community priorities and build on local strengths.

Feedback is gathered continuously through conversations, surveys, and evaluation activities, allowing us to adapt and improve our services over time. This collaborative approach builds trust, strengthens community ownership, and ensures Indigo Junction’s programs remain responsive, effective, and culturally grounded.

Within the youth service, young people co-design programs and activities, ensuring they reflect interests and goals. This maximises engagement. Women and children with lived experience of family and domestic violence contribute to building design, helping create safe, welcoming spaces that best meet their needs.

# Karlup Aboriginal Corporation

Over the past 12 months, Indigo Junction has built upon one of its strategic objectives which is to empower local First Nations leadership by resourcing the capacity building of Midland’s newest Aboriginal Community Controlled Organisation, the Karlup Aboriginal Corporation.

Karlup’s vision is for all Aboriginal people to have a place to call home, be empowered to have a voice, and take control of their lives and communities.

With support from Indigo Junction, key achievements over the past year include:

- Identity and Strategy:
  - Developed a logo, Strategic Plan, and website.
- Governance and Operations:
  - Established policies, procedures, and a financial management system.
- Funding and Programs:
  - Secured multi-year funding through the Aboriginal Family Safety Project (funded by Department of Communities) to support key initiatives such as an Elders Panel, conflict resolution process, and on-country healing program.
- Community and Sector Engagement:
  - Hosted a public launch with a “Lessons Learned” panel.
  - Completed an evaluation to guide other emerging ACCOs.
- Growth and Partnerships:
  - Expanded membership, developed funding submissions, and built strategic partnerships.

Karlup is now well positioned to deliver on its strategic goals—expanding housing options, providing Aboriginal-led services, and improving cultural safety across the Greater City of Swan.



## Service Spotlight

# Building Safer Futures: Expanding Youth FDV Services

In 2024–25, Indigo Junction proudly launched a dedicated Youth Family and Domestic Violence (FDV) Support Service for young people aged 12 to 25, thanks to a \$10 million State Government initiative to strengthen frontline responses to family, domestic, and sexual violence. This investment has enabled the recruitment of four skilled staff, significantly expanding our capacity to respond to the complex needs of young victim-survivors.

The service addresses a critical gap in the sector, young people navigating FDV often fall between the cracks of child protection and adult crisis systems. Indigo Junction's youth-specific model brings together trauma-informed, culturally secure and age-appropriate support delivered by a multidisciplinary team with expertise in youth work, therapeutic practice, and community services.

This program delivers early intervention, recovery-focused case management and advocacy, housing support, and safety planning for vulnerable young people impacted by violence. It also contributes to long-term sector growth by building workforce capability for new frontline workers.



### **Case Spotlight: Rebuilding After Violence**

A young Aboriginal mother and her baby were supported by Indigo Junction's Youth Advocate after fleeing serious family and domestic violence. With no secure housing, financial independence, or trust in the service system, she faced overwhelming barriers to stability and safety.

Indigo Junction provided wraparound support that included safety planning, legal referrals, emergency relief, and advocacy with child protection services. The Youth Advocate also supported her to access Centrelink, secure essential items for her baby, and re-establish a safe space in her mother's home. A critical milestone in her recovery was the successful granting of a Family Violence Restraining Order (FVRO), which offered legal protection and empowered her to make informed decisions about her safety.

Now settled in safe accommodation, she has re-engaged with education, is exploring TAFE options, and is excited about her future. Her baby is healthy and thriving, and she has rebuilt friendships and community connections and recently celebrated her baby's first birthday. Most importantly, she now feels heard, safe, and supported to continue her healing journey.



## Our Programs and Services

### Family and Domestic Violence Support Services

#### **Koolkuna Women's Refuge**

The Koolkuna Women's Refuge provides supported crisis accommodation for women and children escaping family and domestic violence. The residential service takes a holistic approach which allows women and children to increase their safety and wellbeing and determine their future, whatever that may be.

#### **Koolkuna Domestic Violence Counselling and Advocacy Service**

The Koolkuna Domestic Violence Counselling and Advocacy Service provides education, advocacy, and support for individuals experiencing family and domestic violence, assisting people to assess their circumstances, make informed decisions, and plan for their safety and future. The service offers information, advocacy, and crisis intervention to help individuals and groups understand the dynamics of violence and abuse, develop safety plans, and connect with appropriate support services. In 2024–25, Koolkuna expanded to include specialist counselling, providing therapeutic support to individuals impacted by family and domestic violence and strengthening the continuum of care from crisis response and safety planning to recovery and healing through holistic, trauma-informed support.

## Koolkuna Coordinated Response Service

The Koolkuna Coordinated Response Service is a crisis response service that works in conjunction with WA Police and the Department for Communities: Child Protection and Family Support. The services act as an early intervention and high-risk response to family and domestic violence in the local region. The collaborative approach reviews each domestic violence incident that has occurred in the Northeast Region of Perth and supports the coordination of appropriate response to the families impacted.

## Koolkuna Community Education Program

The Koolkuna Community Education Program provides information and education for both government and non-government agencies as well as the broader community to raise awareness and understanding of domestic violence from research based and insight led initiatives.

## Family Services

### Young Parents & Transitional Accommodation Program

Indigo Junction's Family Service provides support for families experiencing homelessness. Our five on-site units provide housing for young parents under the age of 25 years, whilst our transitional accommodation provides 19 community-based properties for people experiencing homelessness with children in their care.

Indigo Junction's extensive support service includes provision of housing, goal planning, tenancy education and referrals to relevant service providers.



Koolkuna Playroom

### CLAN (Community Link and Network)

Throughout 2024–25, CLAN offered a range of face-to-face activities and workshops for individuals, groups, and parents/carers. These included:

- **FAST (Families and Schools Together):** A family-based group program designed to strengthen parent-child relationships and build connections with peers and the wider community.
- **EPEC (Empowering Parents, Empowering Communities):** Peer-led parenting courses delivered by trained local parents, offering evidence-based support on positive discipline, emotional wellbeing, and managing stress.
- **Community Links project:** Grassroots groups led by locals using their strengths and lived experience to build stronger communities in Bullsbrook and Midland.

## Youth Support Services

### Youth Crisis

Indigo Junction's Youth Service provides support for young people between the ages of 15 and 25 who are currently experiencing homelessness in Western Australia. Our crisis centre provides 6 on-site places for young people and is staffed 24 hours a day, whilst our transitional housing provides 6 community-based share houses and can support up to 18 young people at one time.



### LIFT

The LIFT Program was designed in response to the high number of young people with complex needs exiting the care system into homelessness.

Most often, these young people have experienced extreme trauma in their childhood: pre-care, during care and post-care. The LIFT program aims to heal through the delivery of evidence-based and recognised trauma-informed care and therapeutic responses to ensure young people feel safe and supported.



### Youth Empowerment Program (YEP)

With a grant from the Department of Communities, Indigo Junction is delivering a community-based education program focused on the primary prevention of family and domestic violence (FDV). The culturally safe program empowers young people to build positive, safe, equal, and respectful relationships and in so doing, addresses the gendered drivers of FDV through learning and awareness.



### Drug Education Program

The Drug Education Program provides targeted Alcohol and Other Drug (AOD) responses aligned with harm reduction strategies, encouraging safer behaviours and reduction in preventable AOD risk factors.

Our worker supports the wellbeing of young people through one-on-one wellbeing assessments, group education sessions and informal counselling interactions that respond to evidence-based AOD strategies in supporting positive outcomes for young people connecting with the service.



## Keny Moort

Keny Moort—a Noongar term meaning One Family—was a culturally led program supporting Aboriginal and Torres Strait Islander youth at risk of entering the justice system. Delivered by Indigo Junction with Swan City Youth Service and The Rise Network, it provided intensive case management and family support across Midland, Ellenbrook, Stratton, and the wider City of Swan.

Concluding in February 2025, the program supported 72 young people and had a significant positive impact, reinforcing the value of culturally grounded early intervention. Indigo Junction is seeking funding to reintroduce the program.



## Housing and Homelessness Programs

### Housing Support – NPAH

Indigo's NPAH housing support is an intensive case management support program to assist people who are having difficulty securing or maintaining stable accommodation.

People accessing the program are allocated a Housing Support Worker and together they create a long-term housing plan. Once the appropriate safe housing has been identified, the Housing Support Worker assists each individual to develop the skills and capacity to live independently.



### HEART

The Midland Homeless Engagement, Assessment, and Response Team (HEART) provided 703 instances of support to people who were sleeping rough, homeless or at risk of homelessness.

The team provides intensive assistance to meet immediate needs, offers short-term case management, conducts triage, and facilitates access to the By Name List for housing solutions.

HEART's collaborative approach to case management, which involves coordination with government agencies and various not-for-profit partners, has proven highly effective in addressing the complex needs of rough sleepers and helping them secure safe and affordable housing options.

## Cultural Programs

### Kwobidak Moort – Strong Fathers Program

The evidence-based Kwobidak Moort Strong Fathers Program supports fathers of Aboriginal children to further empower themselves, their family and ultimately their children to create positive relationships and build networks within the community.

The program mentors fathers (with children aged 0-18 years) to improve their wellbeing and increase their knowledge and confidence to reduce the likelihood of future crises. The Strong Fathers Program provides advocacy and referrals within a professional, accessible, culturally sensitive, and high-quality service delivery approach which is supported by Aboriginal staff.

### Moorditj Maaman Men’s Group

The Strong Father’s Worker is part of the team that supports the activities of the Moorditj Maaman Men’s Group. This group promotes health, wellbeing and cultural connection among local Aboriginal men, families, young people and children. The group has successfully delivered camps, BBQs and a range of other cultural activities throughout the year. They have also participated in the “Stories from Midland” storytelling art project funded through the State Government Department of Creative Industries, Tourism and Sport.

### Public Art Project with Metronet

These stunning shade canopies, showcasing artwork from the Women’s and Men’s Groups, will feature as part of the new Metronet Midland Bus Station redevelopment. The artwork celebrates Midland’s rich history, culture and connection to Country. The Maali Deadly Yorgas (Women’s Group) beautifully captured stories of the river, culture and deep ties to Country. The Moorditj Maaman (Men’s Group) brought to life the journey from boy to man.



### The Maali Deadly Yorga Women’s Group

This collective of local Aboriginal women is supported by Indigo Junction to connect through cultural and creative activities on a fortnightly basis.

In 2025, the group has been taking part in the Maali Deadly Yorgas Mean Business! project, funded by the Department of Communities through the Women’s Led Economic Initiatives Grant Program. Through this project, the women have been participating in workshops focused on small business set-up and operations, while continuing to build their cultural knowledge and creative skills.

Local Elders play an important role in the group, encouraging young women to engage in these fortnightly art and culture-focused activities.



Artwork Midland Bus Station



## Engagement Hubs



### Karnany Engagement Hub – Community Drop in

Karnany Engagement Hub is an open-door service for street present people and those directly affected by crises. It offers a safe place for clients to share their story.

An integrated service hub, Karnany delivers a range of complementary services and is home to the delivery of Indigo Junction’s Money Hub. These services include Financial Counselling, Emergency Relief support, Strong Fathers program and NPAH Housing Support Program. Karnany also provides a base for external outreach services including AOD counselling, the Street Doctor, Centrelink and Orange Sky Laundry.

### Karlup Engagement Hub

Beautiful spaces and landscaping within the Karlup Engagement Hub continues to mature, creating attractive, culturally secure surroundings suited to a range of happenings. Karlup is the perfect venue for community and cultural activities and celebrations. Kitchen, shower and laundry facilities for people experiencing homelessness are well utilised and the office areas provide calm and safe spaces for service providers to meet with people accessing Indigo Junction’s youth, family and domestic violence services.

### Money Hub – Financial Wellbeing

Indigo Junction’s Money Hub supports people most at risk of financial disadvantage and exclusion by providing financial counselling, financial education and emergency relief assistance.

Our staff provide immediate basic needs and essential supplies in time of crisis, delivering services in a way that maintains the dignity of individuals and families. The service aims to improve financial capability by supporting people to make informed choices that address their financial difficulties and build their capacity to manage money.

## Sustainability Goals

# Greenhouse Gas Emissions

### Our Commitment to Reducing Greenhouse Gas Emissions

Indigo Junction is taking a proactive leadership role by completing our first comprehensive greenhouse gas (GHG) emissions assessment. This initiative is not a compliance requirement; it reflects our strategic commitment to sustainability and positions us ahead of expectations. By identifying key areas for improvement, we are laying the foundation for our long-term carbon reduction strategy and reinforcing our vision for a sustainable future.

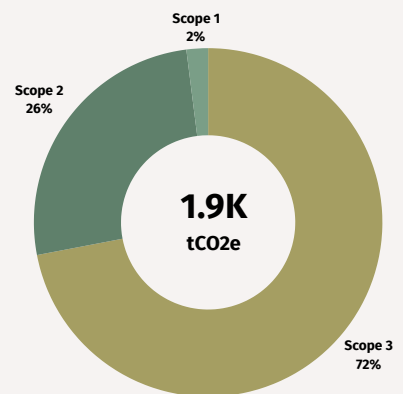
### Our Journey So Far

The GHG assessment enabled Indigo Junction to identify its main sources of greenhouse gas emissions, providing a strong basis for the development of our carbon reduction strategy. The analysis also highlighted areas that require further investigation to support ongoing improvements in our environmental performance.

Findings show that direct emissions (Scope 1) and energy-related indirect emissions (Scope 2) represent only a small portion of our total carbon footprint. Therefore, it is essential to engage and collaborate with our suppliers and employees to address the more significant indirect emissions (Scope 3) and drive meaningful progress toward our sustainability goals.



	Scope 1	Scope 2	Scope 3
<b>Absolute</b> tCO <sub>2</sub> e	34	487	1.4k
<b>Employee</b> tCO <sub>2</sub> e/employee	0.4	6.4	18
<b>Revenue</b> tCO <sub>2</sub> e/MAUD	2.4	35	98



### Looking Ahead

Indigo Junction has developed an action plan reflecting these insights and will begin implementing selected initiatives in the coming period. We plan to reassess our emissions in two years to evaluate our progress and measure the impact of the actions taken.

# Events and Highlights



## Midland NAIDOC 2024

On 1 October 2024, the Midland community gathered at Weeip Park and LoCale to celebrate Midland NAIDOC, proudly honouring this year's national theme: ***“Keep the Fire Burning! Blak, Loud and Proud.”***

This year's event was the biggest and most vibrant yet, with over 3,500 attendees joining in a powerful day of culture, connection, and celebration. The event featured an outstanding program of live music, cultural performances, fashion, dance, community awards, and more, highlighting the strength, pride, and creativity of local Aboriginal and Torres Strait Islander people.

A key highlight was the exclusive preview performance of 'Maaman Weitj: Noongar Lullabies from Swan', presented by the Moorditj Maaman Men's Group, with contributions from Noongar musicians and language champions. The day also included a moving Community Awards and Art Awards presentation, where community members and Elders were recognised for their contributions - including Indigo Junction's own Jon Blurton, named Male Elder of the Year.

Indigo Junction was honoured to lead the coordination of this significant event in partnership with the Midland NAIDOC Committee, whose cultural guidance was instrumental. We extend our sincere thanks to our community partners and presenting organisations:

**Parkerville, Derbarl Yerrigan Health Service, Ngala, City of Swan, Holyoake, Landgate, Relationships Australia, Mission Australia, St John of God Midland and Renascent.**





Midland March that Matters 2024

## Midland March That Matters 2024

Indigo Junction walked alongside hundreds of people from community services, families and government agencies at the Centre for Women's Safety and Wellbeing's 34th March Against Family and Domestic Violence that was held at Forrest Chase.

The march marked the first day of the 16 Days in WA Campaign which runs from 25 November (International Day for the Elimination of Violence Against Women) through to 10 December (Human Rights Day) each year. The campaign takes its inspiration from the global 16 Days of Activism against Gender-Based Violence.

## Celebrations

Each year, our team organises vibrant events and activities that bring joy to those accessing our services - including Christmas parties, Easter gatherings, Youth Week and Homelessness Week celebrations.

We are deeply grateful to our dedicated staff, whose energy, creativity, and care make these celebrations beautifully run, warmly inclusive and truly unforgettable for our Indigo family.



Client Christmas Lunch 2024

## Awards and Recognition

*Indigo Junction was honoured to be nominated for four awards throughout the year. It has been a privilege to stand alongside so many outstanding organisations delivering valuable work in the community.*

### **Australasian Housing Institute – Leading Community Engagement Practice (WA Winner)**

Awarded for the Aboriginal Community Engagement Project, delivered as part of the Community Housing Refurbishment initiative. This award recognises projects that demonstrate leading practice in encouraging, enabling, and supporting tenant and community engagement.

### **Swan Business Awards – Not-for-Profit Initiative Category**

This award acknowledged Indigo Junction's excellence in leadership and innovation through our programs, projects, and systems that create meaningful community impact.

### **Community Service Excellence Award (CSEA)**

Presented by WACOSS and the Department of Communities, with support from Lotterywest. Nominated for our partnership with Karlung Aboriginal Corporation, celebrating collaborative and culturally responsive service delivery.

### **YACWA WA Youth Awards – Sector Collaboration Award**

Nominated in partnership with RISE for the Keny Moort Collaboration, recognising cross-sector collaboration that supports improved outcomes for vulnerable young people.



Swan Business Awards 2024

Photo Gallery



# Thank You to Our Supporters

## Donations

Everyone has the right to a safe place to live and grow. But sadly, too many people don't have access to safe, secure and affordable housing.

Indigo Junction provides housing and support for families, women, and young people in housing crisis, including those fleeing family and domestic violence (FDV), as well as care for people sleeping rough. Join our mission to break cycles of housing disadvantage, build dignity, and create positive change in the community. We are proud to say that 100% of financial donations received are committed to supporting individuals and families experiencing disadvantage in the community. All donations of \$2 or more are tax deductible.

## Partners

Indigo Junction has strong community links and networks in Midland and surrounding areas. Some of these partnerships help support Indigo Junction services through collaboration and referral whilst others support our community events and ultimately the people we assist.

We look forward to continuing these strong relationships in future.

*BGC Team helping out at the Indigo Junction Client Christmas Party*



## Giving

The generosity of the public's donations allows us to meet the unique needs of people in need. We also accept goods that assist young people and families in becoming independent including:

- Back to school supplies
- Christmas gifts
- General personal care items
- Baby and children's toys and clothing in good condition
- Furniture in good condition

***If you would like to know more about making a donation call (08) 9274 5382 or donate at [indigojunction.org.au](http://indigojunction.org.au)***

## Funders

Funding is vital in ensuring Indigo Junction can deliver its much-needed programs and services.

Thank you to all of our funders who support the good work we do in the community.

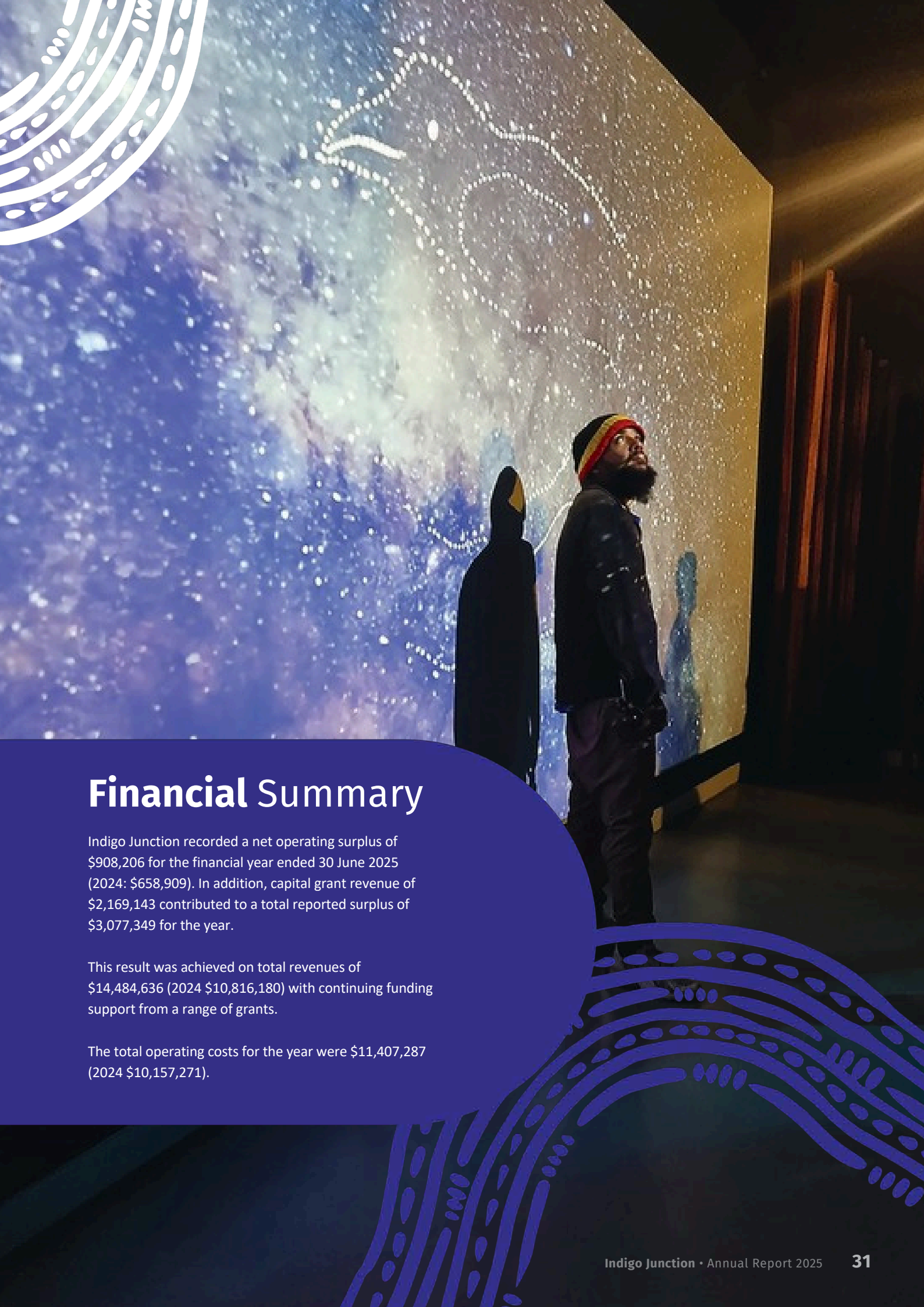


**Australian Government**  
**Department of Social Services**



**GOVERNMENT OF  
WESTERN AUSTRALIA**

*Indigo Junction is supported by the Government of Western Australia through the Department of Communities and the Department of Creative Industries, Tourism and Sport.*



## Financial Summary

Indigo Junction recorded a net operating surplus of \$908,206 for the financial year ended 30 June 2025 (2024: \$658,909). In addition, capital grant revenue of \$2,169,143 contributed to a total reported surplus of \$3,077,349 for the year.

This result was achieved on total revenues of \$14,484,636 (2024 \$10,816,180) with continuing funding support from a range of grants.

The total operating costs for the year were \$11,407,287 (2024 \$10,157,271).



**Indigo Junction Incorporated**

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