

YOUR RIGHTS

- Be made aware of the standard of service you can expect
- Feel safe and secure at all times and to be treated respectfully and equitably by staff and other residents
- Access to staff support when required
- To live in a clean and healthy environment and have all basic needs met
- To have service provided in a manner which respects your dignity and independence and is responsive to your social, cultural and physical needs
- To participate in all decisions about your support plan, future independence and actions
- To have the right to complain and appeal decisions
- To have access to your own information kept on file

YOUR RESPONSIBILITIES

- To abide by Indigo Junction's Code of Conduct
- To respect the rights of other residents and Indigo Junction staff, including to work in a safe and healthy smoke-free environment
- To take responsibility for the outcomes of any decisions you make
- To care for your own health, hygiene and general well-being
- Notify Indigo Junction of any damage as soon as possible and where possible, taking action to avoid any further damage
- Any damage caused by you, members of your household, or visitors you allow on the premises
- Keep the premises clean
- Not using the property for an illegal purpose
- Not transferring your tenancy to someone else without permission
- Not allowing another person to move into the property without our permission